APPENDIX 1 – ASSESSMENT OF CURRENT LIBRARY SERVICES - WIRRAL

Library Name & Location	Designation	Opening Hours	Services Provided	Overall Quality	Key Issues	
					Building	Library Service
Moreton Library **Pasture Rd** **Wirral** **CH46**	Branch Library	Mon & Thurs 9am-1pm, 2-7.30pm Tues & Fri 9am-1pm, 2-5pm Sat 9am-1pm, 2-5pm Closed Weds & Sun	Lending Local History Children's Limited Reference Talking Books AV ICT/PCs Summer Program	**Average and Stable**	1960s/early 70s building Flat roof Roadside location Parking available Opposite shops On Public Transport route Town Centre Adjacent to Social Services and WMBC One Stop Shop	Stand Alone building and site CAB and Macmillan offices in building/meeting room
Hoylake Library **93 Market Street** **Wirral CH47**	Branch Library	Mon & Thurs 9am-1pm,2-7.30pm Tues & Fri 9am-1pm,2-5pm Sat 9am-1pm, 2-5pm Closed Weds and Sun	Disabled access Children's Lending service Opportunity to buy books Local history ICT/PC Photocopying Reference AV	**Average and Stable**	Car parking Attached to shop Public Transport route 1970's building	
Upton Library **Ford Rd** **Wirral CH49**	Branch Library	Mon & Thurs 9am-1pm, 2-7.30pm Tues & Fri 9am-1pm, 2-5pm Sat 9am-1pm, 2-5pm	Separate children's room ICT/PCs Reference Local history Lending service Non-fiction Large print	**Average and Stable**	No car park 1930's- not purpose designed Not town centre In residential cul-de-sac Flat roof On bus route Disability parking 71yrs old	Very nice library, generally all well presented Partnerships for IT and Library

APPENDIX 1 – ASSESSMENT OF CURRENT LIBRARY SERVICES - WIRRAL

Library Name & Location	Designation	Opening Hours	Services Provided	Overall Quality	Key Issues	
					Building	Library Service
		Weds & Sun closed	Holiday Programme Info services Displays Talking books Adult learning			
West Kirby Library **The Concourse** **Grange Rd** **West Kirby** **Wirral** **CH48**	Main Library	Mon & Thurs 9am-7.30pm Tues &Fri 9am-5pm Sat 9am-1pm, 2-5pm Weds & Sun closed	Talking books AV Children's ICT/PCs Large print Newspapers Magazines Lending Fiction/non-fiction Info sources Reference Info centre Connect Learning Centre DDA lift Fax Photocopying	**Good and Stable**	Unattractive building Early 1970s Large site with two access points Pay car parking Next to train station Activity room-no sound proofing Good, light rooms Town centre focal point On site: Youth Club Health Centre One Stop Shop Leisure Centre Fire Station	
Beechwood Library, **8 Beechwood Drive,** **Prenten,**	Branch Library	Mon, Tues, Thurs &Fri 9am-1pm, 2-5.30pm Sat 8.30am-1pm, 2-5pm	ICT/PCs Children's service Coffee Fiction/non-fiction Lending	**Average and Stable**	Next to Rec Centre Free parking but minimal Adjacent to shops Surrounded by lots of residential building	Only Toy Library in Wirral Library is estate focused and used more like a community centre

APPENDIX 1 – ASSESSMENT OF CURRENT LIBRARY SERVICES - WIRRAL

Library Name & Location	Designation	Opening Hours	Services Provided	Overall Quality	Key Issues	
					Building	Library Service
Wirral CH43		Closed Weds & Sun	Photocopying AV Toy library Info point			
Seacombe Library Liscard Rd Wallasey Wirral Ch44	Branch Library	Mon, Tues & Thurs 9am-1pm, 2-6pm Fri 9am-1pm, 2-5pm Sat 9am-1pm, 2-5pm Closed Weds & Sun	Minimal Reference section Talking Books Children's Library 18 PCs Fiction and Non-Fiction Lending Papers and Magazines	**Poor and Declining**	Unattractive Not suitable Low life span temporary building No air-con No quiet space DDA access 8-10 Car parking spaces inc. disabled	
Wallasey Village Library St. Georges Rd Wallasey Wirral CH45	Branch Library	Mon & Thurs 9am-1pm, 2-7.30pm Tues & Fri 9am-1pm, 2-5pm Sat 9am-1pm, 2-5pm Closed Weds & Sun	Reference Local History 6 PCs Extensive children's area Photocopying	**Poor and Stable**	Graffiti No Air Con Street parking only Nice amenity space adjacent DDA access One floor 2 cycle bays Part of Jubilee Gardens	Good range Internet Well staffed
Wallasey Central Library Earlston Rd	Main Library	Mon, Tues & Thurs 9am-8pm Fri 9am-5pm	A number of types of users are specifically provided for i.e.	**Good and Stable**	Grand Victorian Building, it enjoys a number of its original features and decoration	The facility appears to be well utilised and has been developed successfully to provide a welcome

APPENDIX 1 – ASSESSMENT OF CURRENT LIBRARY SERVICES - WIRRAL

Library Name & Location	Designation	Opening Hours	Services Provided	Overall Quality	Key Issues	
					Building	**Library Service**
Wallasey Wirral CH45		Sat 9am- 1pm, 2-5pm Closed Weds & Sun	Young people, large print etc., talking books Fiction and Non-Fiction Lending Learn Direct Service Internet Reference Library Children' Library		Has recently undergone some refurbishment i.e. new stairs although there are some obvious signs of building issues i.e. Damp/leaks on the first floor ceiling A few car parking and cycle spaces are provided Building appears to be fully DDA compliant with disabled ramps, hearing loops, lifts	and efficient environment. The service has good depth in its provision and is up to date with current initiatives. The library also houses a number of historical artefacts relevant to the library and the local area. The library was well staffed across all areas during the visit.
St James Branch Library 344 Laird St Birkenhead Merseyside CH41 7AL	Branch Library	Mon & Thurs 9am – 1pm, 2-7.30pm Tues & Fri 9am-1pm, 2-5pm Sat 9am-1pm, 2-5pm Closed Weds & Sun	Fiction and Non-Fiction Lending Children's play area Children's library Soft seating area IT area Café	**Good and Stable**	New brightly designed building Fully air conditioned and DDA compliant CCTV throughout the facilities Only on street parking is available nearby Relatively small facilities with little growth for future developments	Links to other community services 'under one roof' Range and number of reading books is inhibited due to space constraints. Areas are welcoming to the younger population

APPENDIX 1 – ASSESSMENT OF CURRENT LIBRARY SERVICES - WIRRAL

Library Name & Location	Designation	Opening Hours	Services Provided	Overall Quality	Key Issues	
					Building	Library Service
			Community Rooms			
Leasowe Library Twickenham Drive Wirral CH46 1PQ	Branch Library	Mon, Tues, Thurs & Fri 9am-1pm, 2-5.30pm Sat 9am – 1pm, 2-5pm Closed Weds & Sun	Computers Photocopier Small Children's Section Local History Small reading area Talking books Jigsaws Magazines and papers Fiction and Non-Fiction Lending	**Average and Stable**	New build (7 years old) Ample parking provision Centrally located in the neighbourhood Good security and CCTV throughout Relatively small facilities with little growth for future developments	Library located in the same facility as other community facilities and services A good café is situated next to the library and suitable for users
Eastham Branch Library Mill Park Drive	Branch Library	Mon & Thurs 9am-1pm, 2-7.30pm Tues & Fri 9am – 1pm, 2pm-5pm Sat 9am – 1pm, 2-5pm Closed Weds & Sun	Separate IT Suite Children's Section Fiction and Non-Fiction Lending One Stop Shop	**Average and Stable**	Well designed facility (late 80's early 90's) No air conditioning DDA compliant Good toilet facilities Large car parking area	Lack of separate reading areas Minimal reference facilities
Irby Branch Library Thurstaston Rd	Branch Library	Mon & Thurs 9am-1pm, 2-7.30pm	Computer usage Fiction and Non-Fiction Lending	**Poor and Stable**	Ageing building Limited car parking provision Limited toilet provision	Lack of quiet areas Computers require updating

APPENDIX 1 – ASSESSMENT OF CURRENT LIBRARY SERVICES - WIRRAL

Library Name & Location	Designation	Opening Hours	Services Provided	Overall Quality	Key Issues	
					Building	Library Service
Irby, Wirral **CH61 0HA**		Tues & Fri 9am – 1pm, 2pm-5pm Sat 9am – 1pm, 2-5pm Closed Weds & Sun	Photocopier Large print section One Stop Shop			Limited books provision
Heswall Library **Telegraph Rd** **Heswall** **Wirral** **CH60 0AF**	Branch Library	Mon & Thurs 9am-7.30pm Tues & Fri 9am – 5pm Sat 9am – 1pm, 2-5pm Closed Weds & Sun	Large reference library (microfiche) IT & Internet suite Magazines and papers Learn Direct Services Children's section Talking books Exhibition Room Mother & Baby room Fiction and Non-Fiction Lending One stop shop service (advice) Information section	**Good and Stable**	No car parking provision Some cycle spaces Some areas require updating (toilets) and the age and fabric of the facilities will need some refurbishment works Greenspace area at the front of the facility is under utilised and would be well suited to more seating	A large array of services and information are available at the library Good DDA Access (lift to 1st floor)

APPENDIX 1 – ASSESSMENT OF CURRENT LIBRARY SERVICES - WIRRAL

Library Name & Location	Designation	Opening Hours	Services Provided	Overall Quality	Key Issues	
					Building	Library Service
Rock Ferry Library **259 Old Chester Road**	Branch Library	Mon & Thurs 9am-7.30pm Tues & Fri 9am – 5pm Sat 9am – 1pm, 2-5pm Closed Weds & Sun	Lending Local History Children's Reference Talking Books AV ICT/PCs Rooms for Hire	**Average and Stable**	Well designed facility (Early 2000's) No air conditioning DDA compliant Good toilet facilities	
Pensby Library **Pensby Rd** **Heswall** **Wirral** **CH61 9NE**	Branch Library	Mon & Thurs 9am-1pm, 2-7.30pm Tues & Fri 9am – 1pm, 2pm-5pm Sat 9am – 1pm, 2-5pm Closed Weds & Sun	Fiction and Non-Fiction Lending Children's Section Computers Reading/working area Newspapers and magazines	**Poor and Stable**	Lack of segregation amongst the services which are in one room Computers are located next to large windows which can be uncomfortable in hot weather Lack of car parking provision (only 4 spaces)	Computers require updating Computer area is generally poor (environment, comfort and facilities)
Greasby Library **Greasby Rd** **Wirral** **CH49 3AT**	Branch Library	Mon & Thurs 9am-1pm, 2-7.30pm Tues & Fri 9am – 1pm, 2pm-5pm Sat 9am – 1pm	Fiction and Non-Fiction Lending Some reference facilities Reading areas	**Good/Average and Stable**	DDA compliant Good Car parking and cycling provision Centrally located in the community and near to the local health centre and community centre	Facility is generally well provided for in a satisfactory environment

APPENDIX 1 – ASSESSMENT OF CURRENT LIBRARY SERVICES - WIRRAL

Library Name & Location	Designation	Opening Hours	Services Provided	Overall Quality	Key Issues	
					Building	Library Service
		Closed Weds & Sun	Children's section IT Provision Information Point			
Ridgeway Community Library Nocturum Ave Prenton CH43 9EB	Branch Library	Mon & Thurs 9am-1.15pm, 2-7pm Tues & Fri 9am – 1.15pm, 2pm-5pm Sat 9am – 1pm Weds 9am-1.15pm, 2-4pm Closed Sun	Fiction and Non-Fiction Lending IT provision Reading areas Information Point	**Average and Stable**	New modern design on an educational facility (4 years old) Fully DDA Compliant Parking provision is ample on the site although busy during term time Signage and presence of the facility is relatively poor for a new facility	Reading provision is limited IT provision is well utilised
Woodchurch Branch Library New Hey Road Wirral CH49 8HB	Branch Library	Mon, Tues, Thurs & Fri 9am-1pm, 2-5pm Wed & Sat 9am - 1pm Closed Sun	Fiction and Non-Fiction Lending Children's library Small reading area Some computer	**Poor and Stable**	Facility is approaching the end of its lifespan with no air conditioning Poor toilet facilities Very poor environment Located on an educational facility	Facilities are poor i.e. tables and chairs Very limited provision of reading material

APPENDIX 1 – ASSESSMENT OF CURRENT LIBRARY SERVICES - WIRRAL

Library Name & Location	Designation	Opening Hours	Services Provided	Overall Quality	Key Issues	
					Building	Library Service
			provision Photocopier Small reference section		Good car parking provision	
Prenton Branch Library Dickens Ave, Prenton CH43 0TQ	Branch Library	Mon & Thurs 9am-1pm, 2-7.30pm Tues & Fri 9am – 1pm, 2pm-5pm Sat 9am – 1pm, 2-5pm Closed Weds & Sun	Fiction and Non-Fiction Lending Large computer area Small children's section Photocopier Information Point	**Average and Stable**	Building is a converted commercial building Newly refurbished DDA compliant Centrally located within the community	Limited provision of books and appears to be primarily for the IT provision Car parking provision is minimal and shared with other shops etc
Higher Bebington Library Higher Bebington Rd Wirral CH43 2PT	Branch Library	Mon & Thurs 9am-1pm, 2-7.30pm Tues & Fri 9am – 1pm, 2pm-5pm Sat 9am – 1pm, 2-5pm Closed Weds & Sun	Fiction and Non-Fiction Lending Computer provision Small reading area Small children's section Photocopier Newspapers and	**Poor and Stable**	No air conditioning in a converted building Only on street parking provided Located in a park with play areas	A small facility which is generally a small lending service and internet facility

APPENDIX 1 – ASSESSMENT OF CURRENT LIBRARY SERVICES - WIRRAL

Library Name & Location	Designation	Opening Hours	Services Provided	Overall Quality	Key Issues	
					Building	Library Service
			magazines			
Bebington Central Civic Way, Bebington Wirral CH63 7PN	Main Library	Mon & Thurs 9am-1pm, 2-8pm Tues & Fri 9am – 1pm, 2pm-5pm Sat 9am – 1pm, 2-5pm Closed Weds & Sun	Fiction and Non-Fiction Lending Separate Children's Library Talking books, CD's & DVD's Local History section Photographs Maps Learn Direct Service Information Centre Games (jigsaws etc) Large Reference library	**Average and Stable**	Building is in need of some modernising Layout is good for the differing facilities Toilets are in need of modernising A large car park which is shared with the other facilities	Good array of facilities and services Strong staff presence within the facility
Bromborough Library Allport Lane	Branch Library	Mon & Thurs 9am-1pm, 2-7.30pm	Fiction and Non-Fiction Lending	**Average and Stable**	Ageing Facility in need of refurbishment No air conditioning significant light pollution	Natural light detrimentally affects the facility and environment

APPENDIX 1 – ASSESSMENT OF CURRENT LIBRARY SERVICES - WIRRAL

Library Name & Location	Designation	Opening Hours	Services Provided	Overall Quality	Key Issues	
					Building	Library Service
Precinct Wirral CH62 7HR		Tues & Fri 9am – 1pm, 2pm-5pm Sat 9am – 1pm, 2-5pm Closed Weds & Sun	Children's Section Reference Section IT suite Information boards & copying/fax Information Point		that has damaged a large proportion of the books Facility is located in between two busy roads which are disturbing for users Only on street parking is provided	Services offered are satisfactory spread IT suite is of a good standard
New Ferry library Grove St Wirral CH62 5BA	Branch Library	Mon 1-6pm Fri 9am-1pm 2-5.30pm (Closed Tues, Wed, Thurs & Sat)	Fiction and Non-Fiction Lending Children's Section	**Very Poor and Stable**	A small building located in a playground on a educational facility Little scope for growth of service delivery Located next to New Ferry Community Centre and near to a large car park	Opening hours are minimal (12.5hrs per week) Limited provision of facilities
Birkenhead Central Borough Rd Birkenhead CH41 2XB	Main Library	Mon, Tues, Thurs 9am-1pm, 2-8pm Fri 9am – 5pm Sat 9am – 1pm, 2-5pm Closed Weds & Sun	CLOSED AT PRESENT	**Poor and Declining**	On Main road out of town Old Victorian building Poor public transport links Paying car park available Access not suitable and poor signage	No critical mass of provision